

## Demand Forecasting about Galvanized Pipe Based on SVM

Guotao WANG, Shaohua DONG, Shang LIU

*School of Mechanical Engineering, University of Science and Technology, Beijing 100083, CHINA*

**Abstract** — This paper creates a system for the demand forecasting of galvanized pipe with the algorithm of Support Vector Machine (SVM) in a pipe enterprise. Firstly, the paper analyzes the market demand about galvanized pipe of a pipe enterprise in Tianjin, one of China's top ten steel pipe production enterprise, with the algorithm of clustering analysis. Second, the paper studies the selection of prediction model parameters about SVM and pretreatment of demand data. Lastly, the demand of mature galvanized pipe is forecasted through SVM with Gaussian radial basis for kernel function. It shows that the forecast effect of SVM is better than traditional prediction methods.

**Keywords** - SVM; clustering analysis; demand forecasting

### I. INTRODUCTION

Demand forecasting is to estimate the demand amount for the products within a certain time. The aim is to use the present and the past historical data, consider various factors combine with the actual situation of the enterprise, use appropriate scientific analysis method and put forward realistic demand targets so that it can customize order demand plans and guide the raw materials or goods orders. Forecasting the future using past data is an important tool to reduce uncertainty and support both individual and organization decision making [1]. In the very competitive and dynamic environment that most businesses face, forecasting is a beneficial tool and an indispensable strategy for business survival [2]. The field of Time Series Forecasting (TSF) deals with the prediction of a given phenomenon based on the past patterns of the same event. TSF has become increasingly used in distinct areas such as Agriculture, Finance, Production or Sales [1]. Reliable prediction of sales can improve the outcome of business, because it allows functional areas, such as production, sales and marketing, and finance, to effectively develop programs to grow the company. Examples of these programs include sales planning, budgeting, and promotion and advertising plan [2]. Numerous forecasting techniques are available to sales forecasting managers [3]. In comparison with the

improvement of efficiency in industrial production in these decades, the accuracy of demand forecasting still remains at a low level. Mentzer and Bienstock pointed that forecast of sales influences various decisions at the organizational level. Agrawal and Schorling also pointed out that accurate demand forecasting plays an important role in profitable retail operations. Inaccurate forecast, therefore, often leads to severe business losses evident in both the cost of goods return and opportunity loss [4].

Several Computational Intelligence (CI) methods have been applied to TSF, such as Artificial Neural Networks (ANN) and Support Vector Machines (SVM). CI models such as ANNs and SVMs are natural solutions for TSF, since they are more flexible when compared with classical TSF models, presenting nonlinear learning capabilities [1]. The ANN extracts the implicit non-linear relationship among input variables by learning from training data without making complex dependency assumptions among input variables. But learning algorithm of ANN lacks quantitative analysis and perfect results since it adopts empirical risk minimization (ERM) principle according to statistical learning theory (SLT), which tries only to minimize experience risk [5]. When compared with ANN, SVM presents theoretical advantages, such as the absence of local minima in the learning phase [1]. SVM is based on the structural risk minimization (SRM) principle to

minimize the generalization error rather than the empirical error. According to SVM theory, regression problems can be converted into linear ones, and finally deduced to mathematical problems of quadratics programming [5].

Support vector machines (SVM) is based on the statistic theory raised by Vapnik [6]. At the early stage, SVM was only used for classification purposes. Later on, the regression computation of nonlinear function was added by solving a convex quadratic optimization problem [7]. It is a machine learning algorithm which began to be used in the middle of nineteenth century [6]. As a new algorithm on the foundation of structure risk minimum principle, the SVM algorithm has the superiority than other algorithm based on experience risk minimum principle [8]. It can lower the global error of model. It raises the generalization capability of the model, which is more prominent in the small-sample learning [6]. It solves the dimension problem ingeniously. The complexity of algorithm has nothing to do with the sample dimension. The SVM regression algorithm structures regression function according to the part of training sample, it doesn't need the prior information of the sample or the regression function structure [8]. Recently, the support vector machine (SVM) has gained popularity and is regarded as a state-of-the-art technique for regression and classification applications [9].

The main principle of SVM is that for nonlinear problem, transforming it into a linear problem in high dimension space through nonlinear and seeking the optimal classification surface in transformation space. In other words, changing the input space into a high-dimensional space, which change the nonlinear problem into a linear problem in high-dimension space with the kernel function. Then obtaining the optimal classification surface or curve fitting, which minimizes structure risk, namely minimizes the difference between machine learning and real model [10].

Steel industry in China is facing great pressure. Manufacturing capacity is relative surplus, the market competition is intense, the downstream market demand falls, and cost is high and price is low. Decision makers in pipe enterprises forecast demand relying on historical data

and subjective experience. In this paper, a model of demand forecasting about SVM is proposed to predict the demand of pipes base on a pipe enterprise in Tianjin. Then the paper forecasts with Matlab and proves that the SVM algorithm is reasonable and effective.

## II. SVM REGRESSION

This section presents the fundamental knowledge of SVM regression. Under the condition of linear inseparable,  $\zeta_i^*$  and  $\zeta_i$  called slack variable are introduced into a training sample  $(x_i, y_i)$ . Punish coefficient is used to balance sample deviation and machine generalization ability. Assuming that nonlinear training set is  $R = \{(x_i, y_i), i = 1, 2, \dots, l\}$ .

$R^m = \{(\Phi_{(x_i)}, y_i), i = 1, 2, \dots, l\}$  is the training set which is mapped from input space to high-dimensional space.  $f_{(x)} = |w^* * \Phi_{(x)}| + b^*$  is the decision function based on optimal hyper plane. Finding the optimal hyper plane is approximately equivalent with solving the following objective function.

$$\min \frac{1}{2} \|w\|^2 + c \sum_{i=1}^l (\zeta_i + \zeta_i^*) \quad (1)$$

where

$$\begin{aligned} w * \Phi_{(x)} + b - y_i &\leq \varepsilon + \zeta_i^* \\ y_i - w * \Phi_{(x)} - b &\leq \varepsilon + \zeta_i \\ \zeta_i, \zeta_i^* &\geq 0, i = 1 \dots l \end{aligned}$$

Changing it to Lagrange function of the dual problem as follows:

$$\begin{aligned} \max \quad & -\frac{1}{2} \sum_{i,j=1}^l (a_i - a_i^*)(a_j - a_j^*) (\Phi_{(x_i)} * \Phi_{(x_j)}) \\ & + \sum_{i=1}^l (a_i - a_i^*) y_i - \varepsilon \sum_{i=1}^l (a_i + a_i^*) \end{aligned} \quad (2)$$

Dimension disaster will appear after the original data is mapped into a high dimensional space. When a kernel function  $K(x, x')$  satisfies the Mercer condition, it corresponds to the inner product of a transform space according to the functional theory [11]. So avoiding dimension disaster after mapping, SVM uses kernel function meeting Mercer condition to express the inner

product form of mapping function. Therefore, the form of Lagrange function can be expressed as follows:

$$\begin{aligned} \max - \frac{1}{2} \sum_{i,j=1}^l (a_i - a_i^*)(a_j - a_j^*)K(x, x_i) \\ + \sum_{i=1}^l (a_i - a_i^*)y_i - \varepsilon \sum_{i=1}^l (a_i + a_i^*) \end{aligned} \quad (3)$$

where

$$\begin{aligned} \sum_{i=1}^l (a_i - a_i^*) = 0 \\ c \geq a_i \geq 0, c \geq a_i^* \geq 0 \end{aligned}$$

Solving the upper function to obtain the optimal solution, and the prediction regression function:

$$f(x) = \sum_{i=1}^l (a_i - a_i^*)K(x, x_i) + b \quad (4)$$

$W$  is the weight vector.  $c$  is the penalty parameter.  $\varepsilon$  is the insensitive loss function.  $\zeta_i^*$  and  $\zeta_i$  are called slack variables.  $\zeta_i^*$  is the upper and  $\zeta_i$  is the lower training error

subject to Vapnik'  $\varepsilon$ .  $a_i^* = (a_1, a_2, a_3, \dots, a_l)^T$  is the Lagrange optimal operator.  $b^*$  is offset scalar.  $\Phi(x)$  is the mapping from input vector to high-dimensional space. In this case,  $X$ , the training sample is called support vector.

$x_i$  is unknown vector.

### III. CLUSTER ANALYSIS FOR PRODUCT DEMAND

The sale data of galvanized pipe from January 2011 to December 2013 is extracted from the ERP of a pipe enterprise in Tianjin. The paper uses SPSS statistical analysis software to divide galvanized pipes into three levels, respectively, best-selling products, general products and the unbest-selling products. And the corresponding levels are A, B and C respectively. The number of cases in each cluster is shown in table 1. The result of corresponding single factor variance is shown in table 2.

From table1, we can see that there are ten kinds of products of class A, twenty-one kinds of products of class B and thirteen kinds of products of class C. The significance

level of each class is less than 0.05, which indicates that the difference among each class is significant. So we can think that the result of classification is reliable. Cluster analysis classifies different specifications of pipe, which can more clearly analyze the needs of each type of specification pipe. Specific clustering result is shown in table 3.

TABLE 1. THE NUMBER OF CASE IN EACH CLUSTER

Classification	Number
A	10
B	21
C	13
effective	44
Invalid	0

TABLE 2. ANALYSIS TABLE OF VARIANCE WITH SINGLE FACTOR

	Clustering		Error		Significance
	Sum of Squared Residuals	Degrees of Freedom	Mean Square Error	Degrees of Freedom	
Average Monthly Demand	17.154	2	0.212	41	0.000
Coefficient of Variation	17.773	2	0.182	41	0.000
Sales Revenue	17.138	2	0.213	41	0.000

TABLE 3. THE RESULTS OF PRODUCT CLASSIFICATION

Classification	Specification
A	26.3X2.5X6.0, 25.8X2.5X6.0, 32.5X2.5X6.0, 33.0X2.75X6.0, 33.0X3.0X6.0, 42.0X2.75X6.0, 42.0X3.0X6.0, 47.5X3.0X6.0, 59.5X3.25X6.0, 59.0X3.0X6.0
B	32.5X2.2X6.0, 21.3X2.75X6.0, 60.3X3.0X6.0, 26.5X2.75X6.0, 33.5X3.25X6.0, 20.5X1.8X6.0, 48.3X3.5X6.0, 42.3X3.25X6.0, 59.0X2.75X6.0, 25.5X1.8X6.0, 20.8X2.2X6.0, 20.5X2.0X6.0, 47.0X2.5X6.0, 59.0X2.5X6.0, 47.0X2.75X6.0, 47.5X3.25X6.0, 25.5X2.0X6.0, 41.5X2.5X6.0, 20.8X2.5X6.0, 26.0X2.2X6.0, 47.0X3.0X6.0
C	41.5X1.8X6.0, 48.0X3.5X6.0, 48.5X3.5X6.0, 88.5X 3.0X6.0, 88.5X3.5X6.0, 88.5X3.25X6.0, 60.3X2.75X6.0, 60.3X3.5X6.0, 60.3X3.75X6.0, 75.0X2.75X6.0, 75.0X3.0X6.0, 75.0X3.25X6.0, 75.0X3.5X6.0

According to the above of clustering results, the paper selects five kinds of specification products from the mature ones as the forecast test object. They are 32.5X2.5X6.0, 33X2.75X6.0, 33X2.0 X6.0, 42X2.75X6.0, 59X3.0X6.0. The previous data of those product demand is shown in table 4.

TABLE 4. HISTORICAL DATA FOR PRODUCT DEMAND

specifications (2011)	Jan.	Feb.	Mar.	Apr.
32.5X2.5X6.0	1289.038	735.977	586.402	488.261
33X2.75X6.0	3011.692	2620.872	1897.952	406.615
33X2.0X6.0	694.586	1280.090	951.545	755.201
42X2.75X6.0	1665.928	2713.556	1787.065	917.884
59X3.0X6.0	1775.160	1308.757	1267.202	2277.779
specifications (2011)	May.	Jun.	Jul.	Aug.
32.5X2.5X6.0	548.340	1560.065	1218.748	990.643
33X2.75X6.0	727.841	2663.126	3583.690	2698.830
33X2.0X6.0	721.595	1506.350	858.399	987.234
42X2.75X6.0	2036.234	1641.905	1207.832	185.110
59X3.0X6.0	1343.352	2270.503	1483.426	1886.242
specifications (2011)	Sep.	Oct.	Nov.	Dec.
32.5X2.5X6.0	1801.344	1156.583	1212.816	1620.756
33X2.75X6.0	3044.098	2908.092	2997.370	2387.311
33X2.0X6.0	879.681	693.690	970.088	732.008
42X2.75X6.0	2102.529	1406.248	172.066	2061.828
59X3.0X6.0	2086.168	2094.056	1518.195	1620.756
specifications (2012)	Jan.	Feb.	Mar.	Apr.
32.5X2.5X6.0	1191.541	583.505	1097.823	1326.590
33X2.75X6.0	3097.279	1870.227	3510.818	2818.396
33X2.0X6.0	1603.534	394.529	1436.826	988.549
42X2.75X6.0	1943.393	1984.182	1302.028	2206.775
59X3.0X6.0	2051.000	1659.219	1709.763	1663.442
specifications (2012)	May.	Jun.	Jul.	Aug.
32.5X2.5X6.0	542.405	1315.008	450.456	863.940
33X2.75X6.0	387.801	3304.757	2387.997	2632.580
33X2.0X6.0	1417.097	1155.795	1330.483	1109.029
42X2.75X6.0	1986.333	753.793	2339.990	1247.646

59X3.0X6.0	1261.147	1820.068	1537.279	1998.673
specifications (2012)	Sep.	Oct.	Nov.	Dec.
32.5X2.5X6.0	1082.552	1308.562	856.133	862.967
33X2.75X6.0	2714.791	2426.564	2995.617	2868.110
33X2.0X6.0	2019.868	1021.257	1433.294	787.020
42X2.75X6.0	404.040	866.628	1357.155	1847.915
59X3.0X6.0	2157.939	1528.151	1283.213	2111.519
specifications (2013)	Jan.	Feb.	Mar.	Apr.
32.5X2.5X6.0	1134.524	1212.669	762.613	1147.036
33X2.75X6.0	2253.127	2576.315	3150.140	3857.655
33X2.0X6.0	1545.393	890.379	1079.929	992.059
42X2.75X6.0	2756.552	1235.178	2182.009	1620.977
59X3.0X6.0	1698.775	1382.187	1868.332	1570.931
specifications (2013)	May.	Jun.	Jul.	Aug.
32.5X2.5X6.0	979.799	1756.510	1115.174	1035.524
33X2.75X6.0	3021.325	2224.810	2060.372	2145.231
33X2.0X6.0	1936.873	851.000	1257.215	1252.691
42X2.75X6.0	1135.530	1889.779	1628.689	1768.315
59X3.0X6.0	1061.836	1361.608	1566.575	1935.802
specifications (2013)	Sep.	Oct.	Nov.	Dec.
32.5X2.5X6.0	1142.722	1294.016	792.549	1139.636
33X2.75X6.0	2822.701	3154.596	2696.655	2426.298
33X2.0X6.0	1240.039	962.240	1303.870	1003.457
42X2.75X6.0	2225.697	1573.542	2300.340	1780.891
59X3.0X6.0	2147.172	1752.356	1649.774	1967.262

IV. COMPUTATION AND ANALYSIS WITH SVM

The first step of SVM is to extract the training data and testing data through the historical data. Then normalizing the data. And getting the forecasting model with SVM training by processing the training data. Then using the test set for testing with the model and comparing the predictive value get through the model with actual value.

A. Preparation of training set and test set

The paper treats the demand amount data of five kinds of specifications of galvanized pipe as the training and test data, the demand amount data for thirty-three months before

as a training set of machine learning and the last of three months as basis of verifying the effect of analysis and prediction.

Taking the specification for 32.5x2.5x6.0 galvanized pipe as an example. Treat the demand amount of each month from January 2011 to August 2013 as training set and six months as a training unit. The SVM training matrix is expressed as:

$$\begin{bmatrix} 735.977 & 548.340 & 1212.816 & 1035.524 & 1115.174 & 586.402 \\ 548.340 & 1212.816 & 1035.524 & 1115.174 & 586.402 & 1289.038 \\ \dots & \dots & \dots & \dots & \dots & \dots \\ 1560.065 & 583.505 & 856.133 & 1142.722 & 1308.562 & 1082.552 \\ 583.505 & 856.133 & 1142.722 & 1308.562 & 1082.552 & 1801.344 \end{bmatrix}$$

The corresponding test matrix is the month demand from July 2011 to September 2013. The regression prediction matrix is expressed as:

$$\begin{bmatrix} 548.340 \\ 1212.816 \\ \dots \\ 1801.344 \\ 1294.016 \end{bmatrix}$$

**B. Data preprocessing**

Normalized operation is to transform all the data to the data from zero to one, which is to eliminate the difference among different dimensions and prevent the prediction deviation extending due to the obvious difference between input and output data. The paper takes maximum minimum method for data preprocessing. Functional form is as follows:

$$\tilde{x}_k = \frac{x_k - x_{\min}}{x_{\max} - x_{\min}}$$

Where  $x_{\min}$  is the minimum value of set of original demand amount.  $x_{\max}$  is the maximum value of set of original demand amount.

**C. The selection of c and g**

Kernel function is the key technology to SVM, choice

of kernel function will affect learning ability and generalization ability of machine learning [12]. The different types of nonlinear decision surface of learning machine can be constructed with different kernel functions, which lead to different support vector algorithm. The common prime kernel functions contain linear kernel function, polynomial kernel function, Gaussian radial basis function (RBF) and two layer perception kernel function. Table 5 shows the expressions:

TABLE 5. KERNEL FUNCTIONS AND ITS EXPRESSIONS

name	expression
Linear kernel function	$K(x, x_i) = x^T x_i$
Polynomial kernel function	$K(x, x_i) = (gx^T x_i + g)$
Gaussian radial basis function	$K(x, x_i) = \exp\left(-\frac{\ x - x_i\ ^2}{g^2}\right)$
Two layer perception kernel function	$K(x, x_i) = \tanh(gx^T x_i + r)$

The most common method of choice of kernel function is to find out the corresponding relationship between distribution characteristics of observation data and optimal hyperplane. Then choose the types and parameters according to some prior knowledge. The other way is to construct new types optimized gradually in the training process [13]. The selection of kernel function form and the parameters directly influences the type of classifier, and controls the performance of the classifier at the same time, which determines the complexity of the classifier. We should make the concrete analysis according to the practical problems in practice.

Based on the analysis of various kernel functions, this paper uses the optimal performance of RBF kernel function which expresses excellent learning ability in practice application [12]. If the Gaussian radial basis function is adopted, the coefficients in the model are c and g, they influence both the complexity and the generalization error

of the classifier in which  $c$  is used to adjust the confidence interval's range of learning machine in certain data sub-spaces, and  $g$  alters the mapping function implicitly, in order to change the complexity of sample data sub-space, that is the linear hyperplane's VC dimension [14]. The pros and cons of RBF properties are directly affected by the error punishment parameters  $c$  and Gaussian width  $g$ , so reasonable parameters will be conducive to perform advantages of RBF-SVM in better way [12]. Taking the specification of 32.5 X2.5 X6.0 as an example, generating parameters in  $[-8,8]$  randomly with the method of selecting the parameters of kernel function. Then forecasting with them. Table6 shows the results of forecasting. The table shows that the mean square error and deviation between the predictive value and actual value is very big. Fitting parameters can be obtained possibly on the basis of experience. But it still cannot ensure that the current parameters are the most optimal. So this paper tries to use cross validation method, also known as the meshing method to select parameters. The basic idea is that the training set is divided into  $N$  subsets, and each subset is used to forecast serve as test set, while the remaining is used to train as training set. Assigning  $c$  and  $g$  in a certain range and finding out the best parameter in a certain sense. Also taking 32.5 X2.5 X6.0 as an example, the results with cross validation method are shown in Fig.1 and table 7. When  $c=0.3$  and  $g=2.4$ , it achieves the best effect and the mean square error is 13.2199 which is far less than the results achieved by adopting the method of random select parameters.

TABLE 6. PREDICTION ACCURATE UNDER THE RANDOM PARAMETER SELECTION

Run NO.	$c$	$g$	Regression prediction mean square error
1	7.5853	-3.0003	456.1771
2	1.3765	-0.6122	597.2511
3	3.7843	4.9630	34.4555
4	-6.7564	5.8857	782.1644

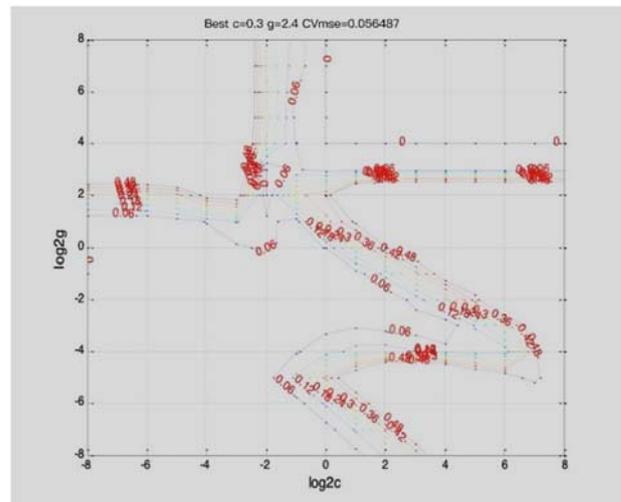


Fig1. Contour map of parameter selection results

TABLE 7. PREDICTION RESULTS OF CROSS VALIDATION METHOD

Validation method	$c$	$g$	Regression prediction mean square error
Cross validation method	0.3	2.4	13.2199

D. Experimental results

Taking all of previous data of demand amount into the trained network and getting SVM prediction of the galvanized pipe about five specifications in October, November and December,2013. Comparing with Weighted moving average forecasting method whose mobile step is three and weighted coefficients are 0.5,1,1.5. Table8, Table9 and Table10 shows the comparison results of two kinds of algorithm. The most error rate of forecasting using SVM is less than the one using the weighted moving average forecasting for each specification. Besides, the gap is large. Three-month average error rate of SVM and the weighted moving average forecasting about five specifications are shown in Table 11. It can be seen that the average error produced by using SVM is lesser obviously. Which indicates that the forecasting results using SVM is more accurate.

TABLE 8. ACTUAL VALUE, FORECASTING VALUE AND ERROR RATE OF EACH IN OCT.

Specification	Actual value	SVM	Error rate	The weighted moving average forecasting	Error rate
32.5X2.5X6.0	1294.016	1127.98	12.83%	1102.398	14.81%
59.0X3.0X6.0	1752.356	1703.888	2.77%	1979.949	12.99%
33.0X3.0X6.0	962.24	1005.969	4.55%	1247.119	29.61%
33.0X2.75X6.0	3154.596	3352.301	6.27%	2469.823	21.71%
42.0X2.75X6.0	1573.542	1731.155	10.02%	1969.081	25.14%

TABLE 9. ACTUAL VALUE, FORECASTING VALUE AND ERROR RATE OF EACH IN NOV.

Specification	Actual value	SVM	Error rate	The weighted moving average forecasting	Error rate
32.5X2.5 X6.0	792.549	932.329	17.64%	1200.503	51.47%
59.0X3.0 X6.0	1649.774	1591.483	3.53%	1914.536	16.05%
33.0X3.0 X6.0	1303.87	1328.305	1.87%	1103.248	15.39%
33.0X2.75X6.0	2696.655	2904.439	7.70%	2875.737	6.64%
42.0X2.75X6.0	2300.34	2114.132	8.09%	1808.143	21.40%

TABLE 10. ACTUAL VALUE, FORECASTING VALUE AND ERROR RATE OF EACH IN DEC.

Specification	Actual value	SVM	Error rate	The weighted moving average forecasting	Error rate
32.5X2.5 X6.0	1139.636	1108.39	2.74%	1018.067	10.67%
59.0X3.0 X6.0	1967.262	1729.609	12.08%	1766.868	10.19%
33.0X3.0 X6.0	1003.457	1031.051	2.75%	1179.355	17.53%
33.0X2.75X6.0	2426.298	2535.807	4.51%	2870.31	18.3%
42.0X2.75X6.0	1780.891	1963.767	10.27%	2067.372	16.09%

TABLE 11. THE STATISTICS OF ERROR BETWEEN SVM AND THE WEIGHTED MOVING AVERAGE FORECASTING

Specification	Average error rate using SVM	Average error rate using the weighted moving average forecasting
32.5X2.5 X6.0	11.07%	25.65%
59.0X3.0 X6.0	6.13%	13.08%
33.0X3.0 X6.0	3.06%	20.84%
33.0X2.75X6.0	6.16%	15.55%
42.0X2.75X6.0	9.46%	20.88%

### V. CONCLUSION

This paper presents the use of SVM on the demand forecasting of galvanized pipe in a pipe enterprise in Tianjin. Firstly, classing steel pipes through cluster analysis according to the previous demand data. Secondly, support vector machine(SVM) algorithm is applied to the enterprise’s demand forecasting. When selecting parameters, the paper uses the cross validation method which is better than the method of random parameter selection. Thirdly, comparing with weighted moving average algorithm, it is proved that the forecasting result of SVM is more effective and is feasible on the demand forecasting in pipe enterprise. Which can be used to make production plan and provides auxiliary support to reduce inventory.

### ACKNOWLEDGEMENTS

The author wishes to provide his thanks to teachers in University of Science and Technology Beijing for their helpful comments and suggestion, and to a pipe enterprise in Tianjin for providing a mass of data for this paper.

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